**Kunle Ibidun –Project Manager**

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Date of Birth: 04 March 1972

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Personal Statement

Experienced Project Manager with a strong background in integration and migration projects, specializing in complex digital transformations and system integrations. Proven track record of managing multi-disciplinary teams and delivering successful outcomes in various technology environments.

I have delivered several Mobile App projects for large retail, banking, PE startup and utilities clients. My expertise in agile and scaled agile tools and techniques and my ability to communicate effectively and solve issues make me versatile and effective at managing large teams. I have delivered digital transformation projects for clients, can quickly identify the challenges these throw up, and use my expertise and knowledge to overcome these. I am adept at implementing, maintaining, and championing agile practices at both the team and portfolio levels. I also have experience building successful delivery teams and understand the importance of mentoring high performing teams.

Relevant Achievements

Digital Channels & Payments Delivery Lead, Transport for London (Jun 2023 – Present)

* Led development of integration standards for a road user charging platform
* Managed teams for digital channel solutions development

Digital Project Manager, Transport for Wales Rail Services (Mar 2020 – Dec 2020)

* Managed delivery of Transport for Wales' mobile app
* Coordinated contributions from 11 suppliers and internal stakeholders

Integration Delivery Lead, UKHSA (Jan 2021 – Dec 2022)

* Led large multidisciplinary teams using Agile methodologies

Project Manager, National Grid (Jan 2015 – March 2016)

* Introduced Agile methods for project delivery

Mobile Delivery Consultant, B60 Mobile Consultancy and Digital Agency (April 2017 – June 2017)

* Managed a team of developers, project managers, and UX experts
* Experience of managing complex projects with multiple stakeholders/partners across multiple geographic locations:

Integration Delivery Lead, UKHSA (Jan 2021 – Dec 2022)

* Managed 50+ multidisciplinary teams across multiple platforms and technologies

Delivery Manager/Project Manager, Npower Digital (Jul 2017 – Mar 2019, May 2019 – Dec 2019)

* Managed digital transformation projects, including mobile middleware platform migration

Programme/Project Manager, Royal Bank of Scotland (Apr 2013 – Dec 2014)

* Managed delivery of multiple initiatives within RBS's digital colleague mobile programme

Key Skills

* PRINCE2 Practitioner Certified, extensive Project Management experience
* Certified Scrum Master
* Agile delivery Expertise, including coaching and business process tuning.
* Expert Jira User, including creating and configuring permission schemes, workflows, boards and screens.
* Extensive Analysis and consultancy experience covering a range of activities

#### Jun 2023 – Present

Digital Channels & Payments Delivery Lead

Road User Charging, Transport for London (TfL)

* Led the development and implementation of integration standards for a road user charging platform on Azure Stack, utilizing Azure Integration Services (AIS) to connect apps, data, and services across cloud and on-premises environments.
* Published an interface specification for third-party debt recovery agencies to ensure seamless data exchange and compliance.
* Developed and deployed a single sign-on platform that integrated Oyster and TfL systems, enhancing user experience and security.
* Introduced direct debit capability and integrated a payments platform with the road user charging system, ensuring robust and secure transaction processing.
* Managed and coordinated teams responsible for the development, testing, and deployment of payment and digital channel solutions, leveraging AIS to streamline integration processes.
* Ensured all integrations and developments adhered to relevant data integration standards and protocols to maintain data interoperability, compatibility, and quality.

#### Jan 2021 – Dec 2022

Integration Delivery Lead

Test Supply Chain DHSC/UKHSA

* Led large (50+) multidisciplinary teams to instantiate solutions to support the COVID pandemic logistics operations.
* Working within a GDS framework, managed the integration development and operations pipeline utilising Mulesoft, VBA, Power Apps, Power BI and a host of technology capabilities.
* Delivered solutions to enable the delivery of Lateral Flow Devices to meet government targets.
* Transitioned from supply chain capability based on Power Apps and Excel to robust strategic alternatives.
* Delivered multiple integration layer projects spanning salesforce and Oracle platforms.
* Delivered a managed file transfer capability connecting supply chain participants to a secured transfer platform.
* Managed Integration and MI teams to deliver many point and strategic solutions to meet operational challenges.
* Maintained healthy operation of COVID response platforms by bringing together people and processes.
* Supporting development team with their estimation and testing processes to improve output quality and help manage pipeline.
* Managing third-party developers, external consultants and solution vendors.

#### March 2020 – Dec 2020

Digital Project manager

Transport for Wales Rail Services

* Digital project management focusing on web, mobile, software and cloud delivery in agile framework.
* Managed a digital transformation programme, including the delivery of Transport for Wales’ mobile app and data store platform, by coordinating contributions from 11 suppliers and internal stakeholders.
* Agile project management, including backlog prioritisation, product ownership and contributing towards and coordinating agile ceremonies.
* Developing MVPs and getting senior stakeholder buy-in to deliver priorities.
* Prioritising backlog with business product owners ensuring dependencies are clear and next-up stories are ready for assignment.
* Using Jira for the preparation and presentation of sprint metrics, burndown and business MI to monitor third-party progress against business objectives.

#### July 2017 – March 2019, May 2019 – Dec 2019

Delivery Manager/Project manager

Npower Digital

* Managed migration of mobile middleware platform to AWS cloud provision.
* Decommissioned Oracle RightNow CRM and split provision between cloud service provider and CMS-hosted content (e.g. – FAQs.)
* Directing teams of varied specialists, including UI, UX, Developers, Testers and Copywriters devise and deliver new features for web and mobile app.
* Managing workflow through squads ensuring deliverables meet the definition of ready before being committed to sprint.
* Prioritising backlog with product owners ensuring dependencies are clear and next up stories are ready for assignment.
* Working with release management to enable features to be included releases co-ordinating the completion of test reports and adding defects to appropriate backlog.
* Stakeholder management including directing clients on active product ownership.
* Supporting development team with their estimation and testing processes to improve output quality and help manage pipeline.
* Managing Third party developers and solution vendors.
* Scrum Master for mobile delivery team

#### April 2017 – June 2017

Mobile Delivery Consultant

B60 Mobile Consultancy and Mobile Digital Agency

* Managing a team of developers, project managers and UX experts to deliver a range of digital products.
* Backlog grooming ensuring that items placed on the backlog are clearly defined and meet the #definition of ready”.
* Providing consultancy on processes and configuration to increase work quality and throughput.
* Expert Jira User - Configuration and setup of Jira instance integrating service desk, confluence and Jira software into business process.
* Intervention and consultancy to remove bottlenecks from existing processes and develop a streamlined process from sales through to delivery and support.

#### March 2016 – March 2017

Project Director

C3UK, Private Equity Funded Multimedia/Technology Startup delivering Transport Wi-Fi

* Managed the development of a transport App as part of a Government funded innovation programme involving multiple parties, including universities and a Telecoms Provide.
* Agile practice instantiation moving the business first to sprint deliveries fortnightly and later to weekly sprints.
* Managing multiple digital workflows through fortnightly sprints, working with the development manager and product owner to build and maintain a backlog of features.
* Managing a squad of mixed disciplines to ensure completed products were released in each sprint.
* Monitoring velocity, working with the squad to ensure sprint goals were achieved, and devops team maintain a sufficient balance between Kanban and sprint workflows.
* Introduction of agile toolset to support delivery, including Jira for development and for the customer service desk.
* Bid preparation and bid management for new business ventures co-ordinating the complete C3 team to deliver focused and coherent bids.
* Running workshops, both internally and externally to guide product development and capture requirements to enable clients to help shape their end deliverables.

#### Jan 2015 – March 2016

Project Manager

National Grid

* Delivery of Mobile applications in SAP Mobile platform landscape
* Introduction of Agile methods for project delivery including agile toolset, methodology and training for team members.
* Delivery of core services and processes to enable self-provisioning of devices and application support processes and documentation.
* Managed the Delivery of two mobile applications used by National grid field force to monitor mobile working improve performance and to monitor field assets and assess condition.

#### Apr 2013 – Dec 2014

Programme/Project Manager

Royal Bank of Scotland

* Agile Project Management and Delivery of multiple RBS Mobile Apps including regulatory and containerised applications.
* Managing the delivery of multiple initiatives within RBS’s digital colleague mobile programme
* Development and Delivery of a web-based application used to record customer interviews to meet regulatory requirements.
* Established MI benchmarks used for Colleague Mobile Programme; managed the integration of analytics into 24 Apps and instituted the MI reporting regime.
* Initiated RFI/RFP processes and vendor selection for product development.

### Oct 2010 – Feb 2013 First Group – UK Rail Division

Project Manager/Delivery Manager

Fulfilling a number of roles including the management of the mobile applications factory, writing IT strategy for Digital customer engagement, cost modeling for franchise bidding and Product research.

* Established Agile project management practices for the delivery of First Groups digital portfolio.
* Managed onshore and offshore agencies and individuals under a single programme to deliver mobile applications for Android, iOS and Blackberry devices.
* Trained personnel across 4 First group business in the use and deployment of mobile applications for the Blackberry handsets.
* Wrote and oversaw the implementation of SLAs for the support and maintenance of First groups Mobile applications.
* Oversaw the delivery of The Trainline multiplatform mobile application for first group and contributed to requirements analysis and workshops.
* Prepared and contributed to a number of RFIs and RFQs including wifi on rail, Master Data Management platforms, Mobile Device Management and 8 Social Media and Digital initiatives.

### December 2009 – June 2010 Storywall

iPhone Mobile Social Media Application Development

Project Managing the end to end delivery of a social media application and website for smartphones.

* Agile Project management
* Managing and defining product iterations
* Selecting outsource partners for the development of mobile and web based applications
* Managed and developed requirements including white boarding and prototyping

### September 2008 – October 2009 Vodafone Global Enterprise (VGE)

Interim Consultant, Vodafone Life Sciences

Responsible for the end to end definition, development and rollout of Vodafone Global Enterprise’s industry solutions with products being delivered internationally across Vodafone’s global footprint.

Delivered four handset-based products for the banking and pharmaceutical industries and integrated these into Vodafone sales and operational processes.

* Proactive management of data protection issues and information governance
* Business process improvement and development across legal, finance, commercial and marketing functions.
* Implementation of cloud computing paradigm and the delivery of managed services
* Agile and adaptive management of projects and deliverable to meet stakeholder needs

### August 2007 – July 2008 Acision Utrecht, The Netherlands

Interim Technical Project Manager

Managing 3 teams of engineers in 3 international locations (CZ, UK, NE), and project managing the delivery of a new messaging platform

Objective to develop a messaging platform as a new addition to the product portfolio

* Agile Project Management
* Managing test and development teams to integrate multiple project streams (SS7oIP, Testing deliverables, and multiple software products) to deliver a complex messaging product.
* Negotiating staff allocation with programme and project managers according to project priorities and in line with business objectives.
* Maintaining delivery schedule whilst managing increasing scope using Agile and waterfall methodology for software development and phased introduction of new requirements.

### June 2005 – June 2007 France Telecom Research & Development

Project Manager

Develop research themes, project/programme manage new initiatives, delver specialist consultancy on technical areas (including broadcast and standardisation), Managing Orange strategic input into standards bodies.

### Jan 2002 – June 2005 Orange PCS

Project Manager Research and innovations Orange PCS

Provide consultancy to Orange partners, Manage University and partner companies, lead research contract negotiation.

### Jul 1997 – Aug 2001 Orange PCS Research and Innovation

Research and Development Engineer

### Educational Background

1993 - 1997 Manchester Metropolitan University

BEng (Hons) Electronic and Electrical Engineering